

	<b>Extremely Likely</b>	<b>Likely</b>	<b>Neither Likely or Unlikely</b>	<b>Unlikely</b>	<b>Extremely Unlikely</b>	<b>Don't Know</b>	<b>Total</b>
Apr-16	3	0	0	0	0	0	3
May-16	0	0	0	0	0	0	0
Jun-16	2	1	0	0	1	0	4
<b>Total</b>	<b>5</b>	<b>1</b>	<b>0</b>	<b>0</b>	<b>1</b>	<b>0</b>	<b>7</b>

The practice followed the guidelines and collected the results from the patients on the Friends and Family Test.

The results from the quarter 1 (Apr -Jun 2016) responses show that 72% are extremely likely to recommend the surgery to Friends and Family, and 14% are likely to recommend the surgery.

There was a 14% response that were Extremely Unlikely to recommend the surgery. Between April and June 2016, the Practice lost it's PMS status involving large cuts, the resulting financial loss led to significant changes.

This evidence is available for discussion at the next patient participation group meeting and on the practice website.