

Quarter 2 Jul - Sept 2017 Friends and Family Response

Month	Extremely Likely	Likely	Neither Likely or Unlikely	Unlikely	Extremely Unlikely	Don't Know			
Jul-17	1	0	0	0	0	0			
Aug-17	0	0	0	0	0	0			
Sep-17	2	0	0	0	1	0			
Totals	3	0	0	0	1	0			
The practice followed the guidelines and collected the results from the patients on the Friends and Family Test.									
The results from the quarter 2 (Jul - Sep 2017) responses show that 75 % are extremely likely or likely to recommend the surgery to Friends and Family.									
25% (1) comment was not recorded with a response although negative comments were received.									
This evidence is available for discussion at the next patient participation group meeting and on the practice website.									